

Central Fill Partner Welcome Sheet



Welcome to **Our Central Fill Program!** Thank you for partnering with **Cache Valley Pharmacy!** This guide offers a brief overview of how our central fill services work and what you can expect as a valued partner pharmacy.

Our central fill program allows your pharmacy to outsource prescription fulfillment to our licensed facility. We prepare, package, and deliver prescriptions to your pharmacy, while you retain responsibility for final dispensing and patient counseling.

What You Can Expect

- **Bulk Shipments:** Multiple prescriptions in one box to streamline delivery and reduce costs.
- **Consistent Communication:** Via Secure Messaging, email, or phone.
- **Transparent Billing:** Payment via credit card or ACH.

PioneerRX Pharmacies

- **Full tracking** of prescriptions from fulfillment to pick up.
- **Automatic documentation** of dispensing events
- **Seamless** communication between **partner** pharmacies.
- Increased **accuracy**, **accountability**, and **efficiency**.

Contacts:

Account Questions -

attn: Caleb Cowley

Billing Questions -

Billing@cachevalleypharmacy.com

Other PMS

- **Standardized prescription intake** to ensure accurate data.
- **Clear workflow steps** to maintain visibility.
- **Defined communication channels** for clarifications
- **Reliable documentation** to support both pharmacies.

Scan for our digital GLP-1 education or follow our link:
<https://shorturl.at/fcPCg>



Central Fill Partner Welcome Sheet



Compliance and Oversight

- Both pharmacies **agree to comply with all state and federal laws**. Each stage of the process is overseen by a licensed pharmacist, with clear documentation of responsibilities.
- If any clinical reasoning is missing, prescriptions may be returned to your pharmacy for correction.

How It Works

1. Prescription Entry

- Prescriptions are **entered by your pharmacy team** into your PMS system.
- **Include** complete directions and required **Clinical Reasoning** in the 'sig' field.

2. Fulfillment Process


- CacheValley Pharmacy receives **eligible** prescriptions via the secure transfer.
- Each order is verified, filled, and labeled by our licensed pharmacists.
- A **unique central fill label** with your pharmacy's information is generated.


3. Shipment

- Prescriptions are **bundled and shipped in bulk** to reduce costs and streamline workflow.
- Shipments occur **Monday through Thursday only** to avoid weekend delays and ensure timely delivery.
- A **detailed manifest** is included with each shipment for easy reconciliation.

We look forward to our partnership! -The Cache Valley Pharmacy Team

**Questions?
Need Support?**

 (435) 787-1212

 cachevalleypharmacy.com

 info@cachevalleypharmacy.com